



**Fourth Quarter 2020  
Earnings Results Conference Call**

February 23, 2021

# Safe Harbor

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# Agenda

- 1. Strategic Priorities**
- 2. Fourth Quarter Highlights**
- 3. Highlights by Region**
- 4. Financial Results**
- 5. 2021 Outlook**

# Key points of differentiation in the current environment

- Ironclad brand loyalty, resilient core consumer staples business, broad product portfolio
- Ability to quickly adapt to address fluctuating demand and changes in consumer habits
- Access to all channels captures dynamic consumer trends
- World-class safety and quality standards to continue navigating COVID-19 pandemic
- Strong and resilient farm to point-of-sale supply chain guarantees product availability
- Flexibility and strong positioning to protect margins and financial liquidity



# Strategic Priorities – Progress in 2020



Focus on  
Core Markets



Financial  
Discipline: ROIC



Profitable and  
Sustainable Growth

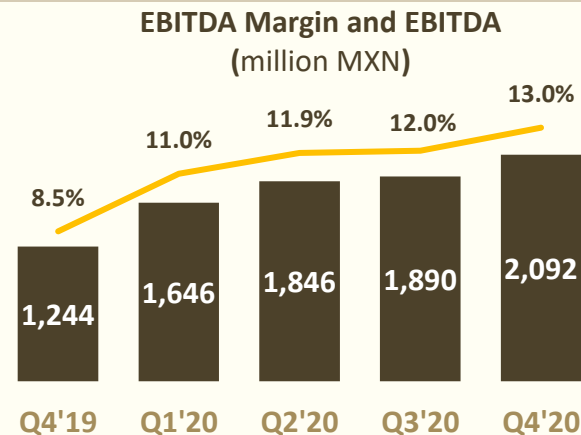
- **Strong execution in core markets: Mexico initial priority**
  - Turnaround year, this operation has been stabilized
  - Progress towards 2.5x leverage target
- **Rationalize business and investments, redirect resources toward higher-return assets**
  - Overhauling CAM Assets
- **Actions to support employees and communities during pandemic**
  - Robust operational processes and protocols to safeguard employees' health
  - Special support to communities in all regions: +2 million liters of milk donated in Mexico

# Strategic Priorities – Progress in 2020

Turnaround Completed

## Strong execution in core markets: Mexico

1. Stabilized Mexico supply-chain
2. Recovered profitability through OpEx efficiencies and leaner organizational structure
3. Strategy continuity: focus on high-potential initiatives and on addressing consumer demand driven by current environment, leveraging our strong brands



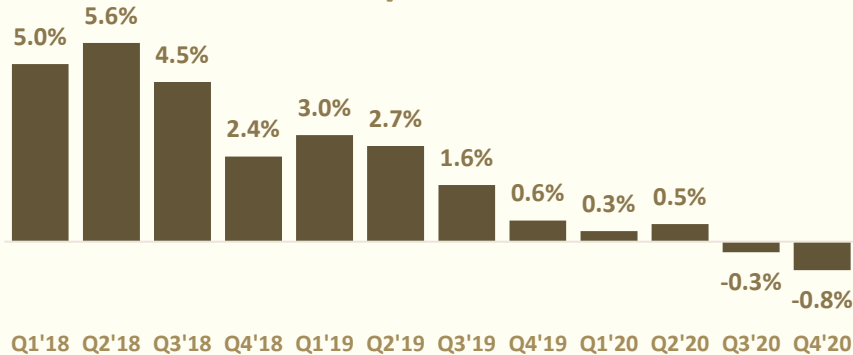
# Strategic Priorities – Progress in 2020

## Deleverage Through Strengthened Cash Flow

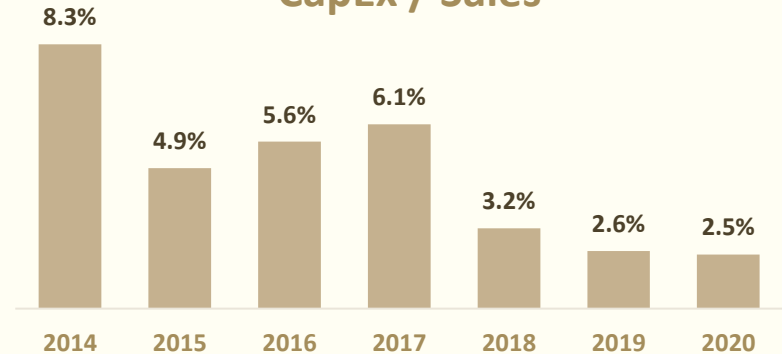
1. Margin recovery on a consolidated basis
2. Achieved record low Working Capital position in all regions
3. Rationalized CapEx across geographies

Leverage Ratio at 3.1x  
down from 3.5x in Q3'20

### WK / Sales



### CapEx / Sales



# Strategic Priorities – Progress in 2020

## Improving ROIC

### Overhauling Central America Business

#### 1. Costa Rica Closure as of December 2020

- Potential-based decision
- Lower projected returns for this business relative to other assets
- Redirect resources to drive sustainable and profitable growth in other markets



**\$3 million USD benefit on full-year CAM EBITDA for 2021 onward**

#### 2. Evaluation of Guatemala and Nicaragua Assets

- Recognition of write-off from Nicaragua impairment



# Fourth Quarter 2020 Highlights

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1. **+10.0% YOY constant currency Sales growth driven by Mexico and Brazil**
2. **10.8% normalized<sup>(1)</sup> consolidated EBITDA margin; +340 bps YOY improvement**
3. **13.0% reported EBITDA margin for Mexico, +450 bps YOY expansion**
4. **One-time impacts from Central America operations**
5. **\$616m in normalized<sup>(1)</sup> Net Income, +300 bps net margin improvement YOY**
6. **-0.8% Consolidated Working Capital; a 140 bps YOY improvement**
7. **Leverage ratio: reported 3.1x ND/EBITDA**

*(1) Normalized excludes Q4'20 CR closure impact and NIC impairment, and Q4'19 BR tax recovery benefit*

# Fourth Quarter 2020 Highlights by Region



### Resilient business model

- +9.5% YOY sales
  - Growth driven by volume and price
  - Strong performance within Traditional Channel and Modern Channel
  - Continued consumer preference for at-home categories
    - Solid UHT milk, butter, cream, cheese and cold-cuts performance
  - Robust supply chain flexibility enables LALA to capture incremental demand



### Solid margin continuity due to operational turnaround and restructuring

- 13.0% reported EBITDA margin, 450 bps YOY expansion

# Brazil (1/2)

Solid Top-line, Driven by Price and Mix

## At-home consumption and cheese driving sales

- +24.2% YOY BRL Sales
  - Volumes impacted by decreased effect of Brazil's *corona-voucher* support, as well as execution of pricing strategy to pass on inflation
  - Preference for home cooking driving defensive volumes
    - Strong *requeijão*, cream, mature cheeses, milk and spreads performance
  - Regional retailers and indirect trade providing volume and sales growth
  - Gradual Food Service recovery
    - Volume losses offset by new clients in fast-food sector



# Brazil (2/2)

## Commodity Prices and BRL Depreciation Pressure Margins

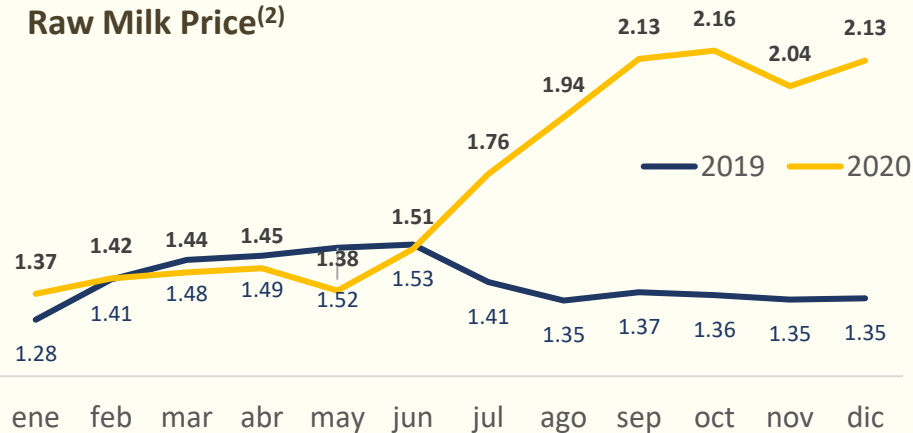
### Continued raw material cost pressure

- 5.9% EBITDA margin, 120 bps YOY<sup>(1)</sup> expansion
  - Average milk cost increased +56% YOY (Q4)
  - Soybean oil +90% YOY, affected by BRL depreciation

### Mitigating cost pressures

- Price increase completed by Q4'20
- Commercial efficiencies: reduced product returns
- Expand into white spaces: regional chains and indirect channel
- Capitalizing on increased Mature Cheese capacity
- Food Service portfolio expansion completed

Raw Milk Price<sup>(2)</sup>



(1) Normalized excludes Q4'19 BR tax recovery benefit

(2) CEPEA public prices in BRL

# United States

## Challenges to Top-line and Productivity Levels

### Decreased consumption during pandemic

- -9.8% YOY USD Net Sales
  - Shift in consumption moment continues to impact on-the-go presentations and Food Service sales
  - Promised Land at double digit growth with strong results in base business and Seasonal Flavors
  - Lala Crema with double digit growth capturing at-home consumption
- -4.6% EBITDA Margin
  - Loss of operational leverage due to high-single-digit volume contraction



# Central America

## Stable Performance

### Resilient quarter despite COVID-19 and economic pressures

- -0.6% YOY USD Sales decrease in Nicaragua and Guatemala<sup>(1)</sup>
  - Milk sales growing despite category contraction
  - LALA Brands consolidating leadership in milk and yogurt
  - Yoghurt and Ice-cream categories impacted by consumer behavior during pandemic
- 3.1% EBITDA margin<sup>(1)</sup>
  - Expense and cost controls enabled stable YOY margins despite pandemic impact on sales
- Full-year EBITDA excluding Costa Rica of USD 4.4M



(1) Excludes Costa Rica Operation

# Financial Results





# Q4'20 Net Sales by Region

Sales Growth Driven by Volume and Price

<b>MXN\$ in millions</b>	<b>Q4'19</b>	<b>Q4'20</b>	<b>Var. %</b>	<b>Constant currency<sup>(1)</sup> Var. %</b>
<b>Mexico</b>	14,689	16,082	9.5%	9.5%
<b>Brazil</b>	2,979	3,011	1.1%	24.2%
<b>United States</b>	816	788	(3.4%)	(9.8%)
<b>Central America</b>	733	772	5.4%	(1.4%)
<b>Total Sales</b>	<b>19,217</b>	<b>20,654</b>	<b>7.5%</b>	<b>10.0%</b>

(1) Constant currency uses constant BRL for Brazil and USD for the US and CAM

# One-off Impacts

## Overhauling CAM Assets

### Costa Rica Closure

- One-off Q4'20 impacts: \$433m
  - \$53m accrual for closure expenses and contingencies (cash)
  - \$380m balance sheet and goodwill write-offs (non-cash)

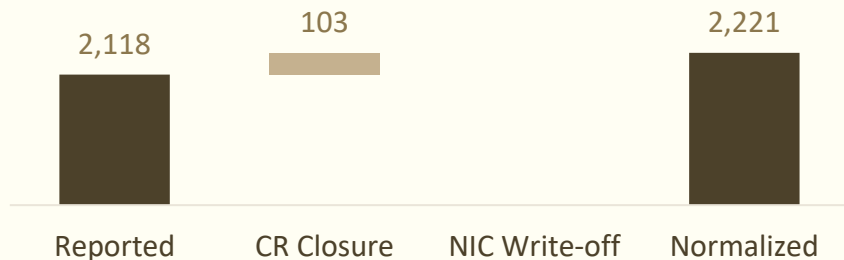
### Nicaragua Impairment

- \$830m one-time write-off, due to assets impairment tests (non-cash)

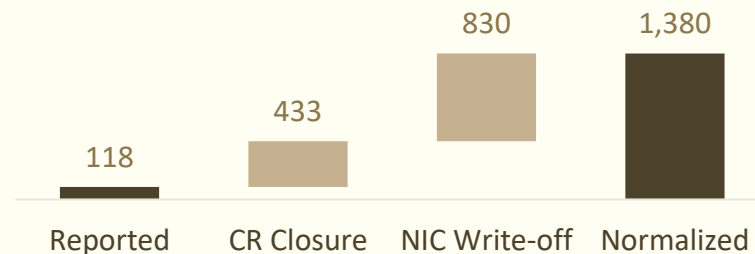
# One-off Impacts

## Impacts on EBITDA, EBIT and Net Income

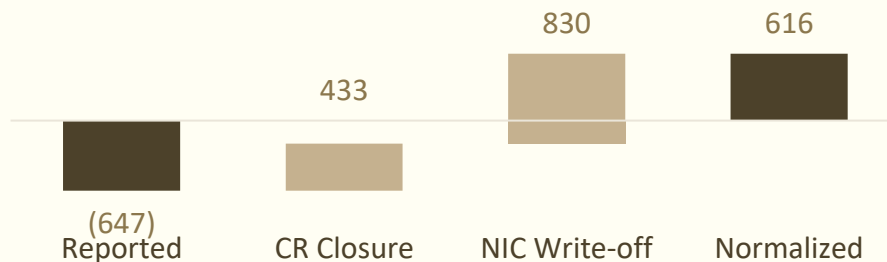
### Consolidated EBITDA Q4'20 (MXN m)



### Consolidated EBIT Q4'20 (MXN m)



### Consolidated Net Income Q4'20 (MXN m)



# Q4'20 EBITDA by Region

Mexico Margin Recovery and Ongoing Strategy to Improve ROIC

MXN\$ in millions	Reported					Normalized <sup>(1)</sup>				
	Q4'19	% NS	Q4'20	% NS	Var. bps	Q4'19	% NS	Q4'20	% NS	Var. bps
<b>Mexico</b>	1,244	8.5%	2,092	13.0%	450	1,244	8.5%	2,092	13.0%	450
<b>Brazil</b>	306	10.3%	176	5.9%	(440)	140	4.7%	176	5.9%	120
<b>United States</b>	44	5.4%	(37)	(4.6%)	(1,000)	44	5.4%	(37)	(4.6%)	(1,000)
<b>Central America</b>	0	0.0%	(114)	(14.7%)	(1,470)	0	0.0%	(11)	(1.4%)	(140)
<b>Total EBITDA</b>	<b>1,594</b>	<b>8.3%</b>	<b>2,118</b>	<b>10.3%</b>	<b>200</b>	<b>1,429</b>	<b>7.4%</b>	<b>2,221</b>	<b>10.8%</b>	<b>340</b>

(1) Normalized excludes Q4'20 CR Closure, and Q4'19 BR tax benefit

# Q4'20 Consolidated Net Income

## Improvement in Normalized<sup>(1)</sup> Earnings

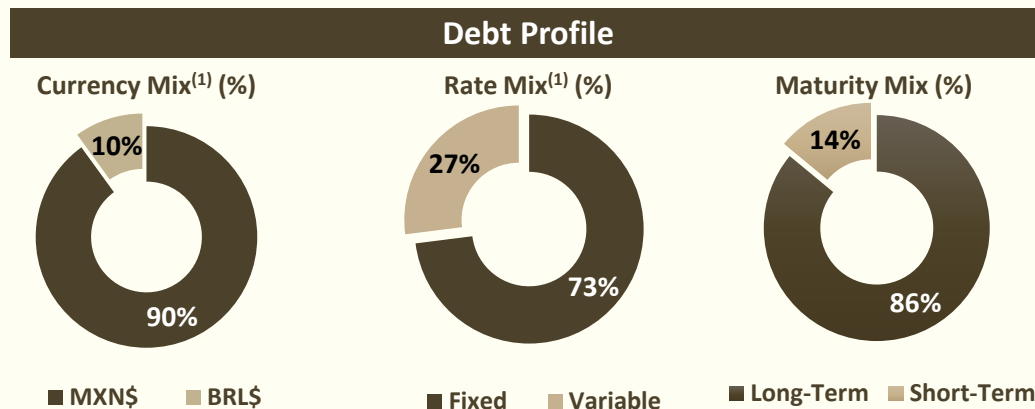
<i>MXN\$ (Millions)</i>	Reported			Normalized <sup>(1)</sup>		
	Q4'19	Q4'20	Var.	Q4'19	Q4'20	Var.
<b>Operating Income</b>	<b>780</b>	<b>118</b>	<b>(85%)</b>	<b>615</b>	<b>1,380</b>	<b>125%</b>
Financing Expenses	631	495	(22%)	631	495	(22%)
Results of assoc. companies	20	13	(34%)	20	13	(34%)
<b>Net Income Before Taxes</b>	<b>169</b>	<b>(364)</b>	<b>(315%)</b>	<b>4</b>	<b>899</b>	<b>22,135%</b>
% NS	<b>0.9%</b>	<b>(1.8%)</b>		<b>0.0%</b>	<b>4.4%</b>	
Taxes	54	283	420%	1	283	21,697%
Effective Tax Rate	32.1%	(77.7%)		32.1%	31.5%	
<b>Net Income</b>	<b>115</b>	<b>(647)</b>	<b>(662%)</b>	<b>3</b>	<b>616</b>	<b>22,343%</b>
<b>% NS</b>	<b>0.6%</b>	<b>(3.1%)</b>	<b>(370 bps)</b>	<b>0.0%</b>	<b>3.0%</b>	<b>300 bps</b>

(1) Normalized excludes Q4'20 CR Closure and NIC Impairment, and Q4'19 BR tax benefit

# Total Debt as of December 31, 2020

## Healthy Long-term Maturity Profile

	Q4'20	
MXN millions	Mexico	Brazil
Total Debt	\$29,528	
Net Debt / EBITDA	3.1x	
Average Duration	4.5 years	0.9 years
Average Cost of Debt	TIE + 2.22%	CDI + 1.52%
Weighted Cost of Debt	6.39%	
Weighted Cost of Debt with Derivatives	7.32%	



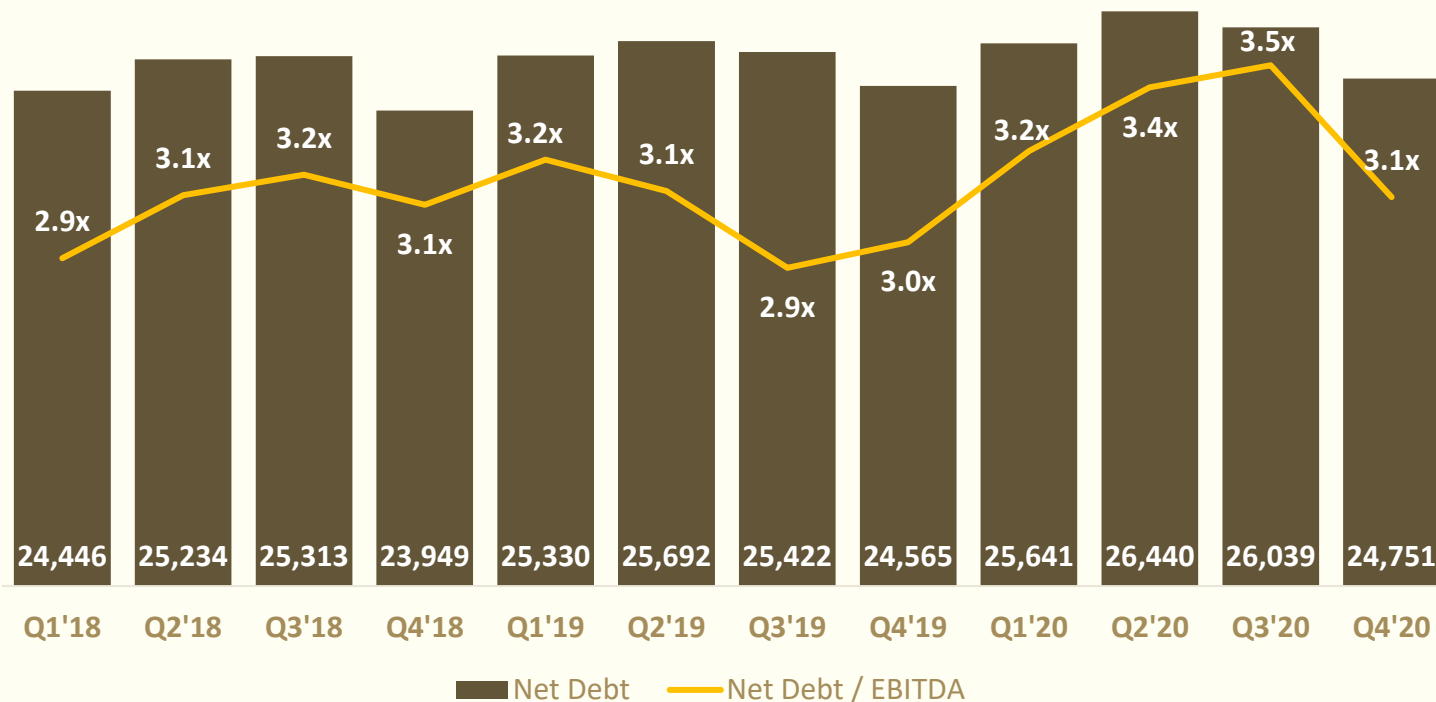
- Reduced short-term loans due to less risk and proven business resilience
- Lower weighted cost of debt with derivatives: 7.32% vs 8.12% at year-end 2019

(1) Includes derivatives

# Leverage Ratio

Leverage Target of 2.5x

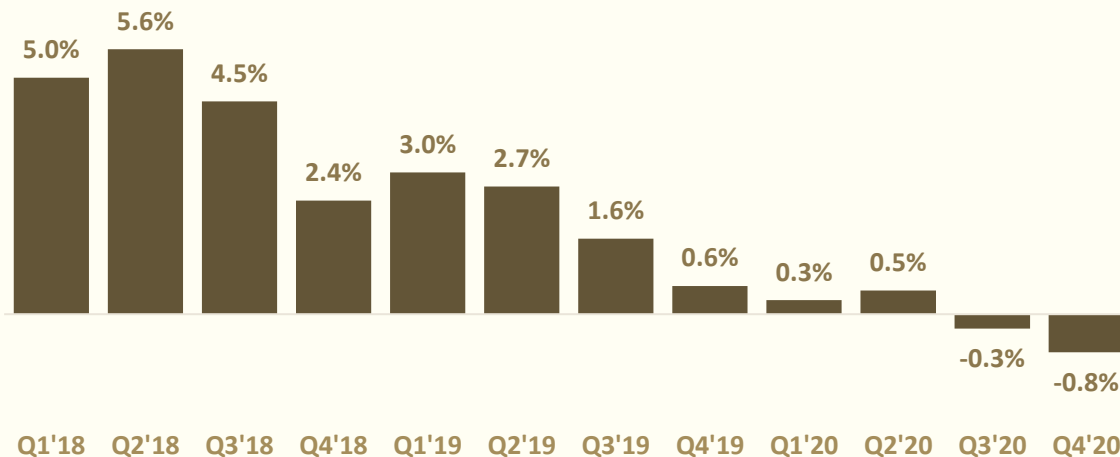
MXN in millions



# Working Capital

## Significant Progress in Decreasing WK to Sales

### WK / Consolidated Sales



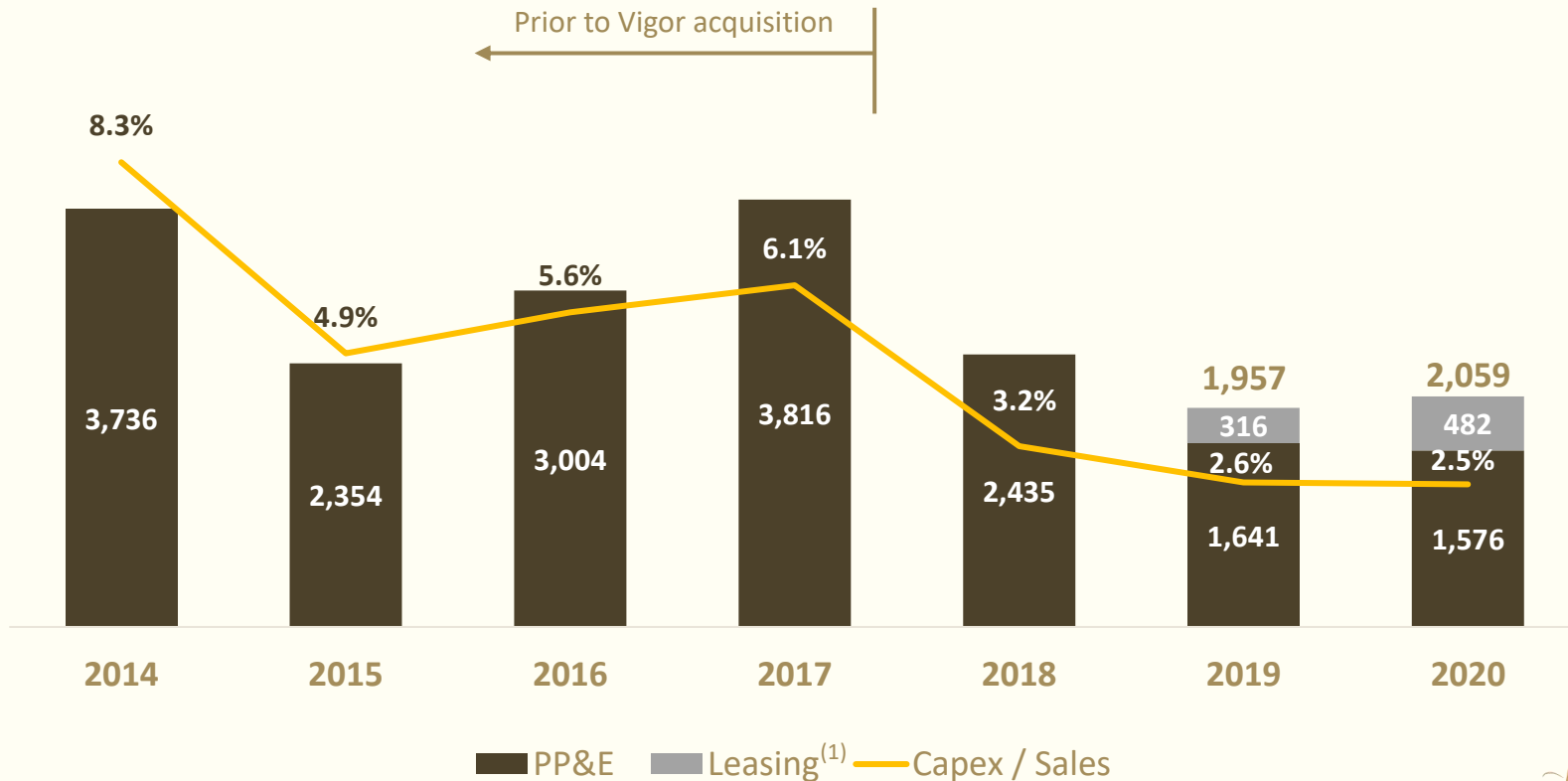
WK improvement	Q4'19 vs Q4'18	Q4'20 vs Q4'19
Mexico	(180 bps)	(50 bps)
Brazil	(210 bps)	(360 bps)
US	(100 bps)	(360 bps)
CAM	(80 bps)	(660 bps)



# CAPEX

## CapEx Optimization Based on ROIC Analysis

MXN in millions



(1) Leasing includes vehicles, machinery and equipment

# Full Year 2020 Closing Remarks

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- 1. Focus on increasing ROIC, Profitable and Sustainable Growth, and Core Markets**
- 2. Resilience sustained by strong brand loyalty, broad portfolio, robust supply chain and adaptability to capture changing consumer preferences**
- 3. +8.2% YOY Consolidated Constant Currency Sales growth driven by Mexico and Brazil**
- 4. Solid Normalized EBITDA<sup>(1)</sup> expansion in Mexico: +50bps YOY**
- 5. Sustained Consolidated Negative WK at -0.8% of sales, driven by negative WK in Mexico and improvements in all regions**
- 6. Rationalization of assets: Costa Rica Closure**

(1) Excludes Q3'20 one-time tax effect

# Strategic Priorities – 2021



Focus on  
Core Markets



Financial  
Discipline: ROIC



Profitable and  
Sustainable Growth

- **Continued operational excellence in Mexico to sustain profitable growth**
- **Reassess Brazil and US strategy within challenging environment**
- **Deliver margin expansion in CAM through solid performance in NIC and GUAT**
- **Prudent and rational capital allocation**
  - CapEx-to-Sales ~3%
- **Consolidate Working Capital improvements**
  - Negative-to-neutral working capital
- **Continue deleveraging toward target ratio**
- **Strengthen ESG practices**
  - Reinforce governance and framework to drive sustainability initiatives

A top-down view of a rustic wooden bowl filled with granola, white yogurt, fresh raspberries, blueberries, and almonds. The bowl is placed on a white-painted wooden surface, with various ingredients scattered around it, including whole almonds, blueberries, and raspberries, as well as small pieces of granola.

**Thank you!**



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